

ICEDS Professional Short Courses Cancellation Policy

Courses

- Cancellations 14 or more days prior to the course start date are permitted. Cancellations due to a change of mind within 13 days of the course start date are not permitted.
- Course registration is fully transferrable to another similar calendar course within 12 months of the original course date. A request to transfer to another course must be made via email to icedscourses@anu.edu.au at least 4 days prior to the original course start date.
- No fee will be charged if a registrant nominates a replacement person to take their place on the course. The name and contact details of the replacement nominee must be emailed to icedscourses@anu.edu.au at least 1 day prior to the course start date.
- If a registrant does not attend the course due to medical reasons and provides a valid medical certificate (via email to icedscourses@anu.edu.au), 100% of the course fee can be credited towards another course in the same calendar year.
- ICEDS reserves the right to cancel courses due to unforeseen circumstances, and registrants will be notified of any changes with as much notice as possible.
- If a course is rescheduled, registrants will be notified and transferred to the rescheduled course date. In this case, registrants are entitled to request a transfer to another similar course within 12 months of the original course date or may request a refund of the original course fee.
- If the course is cancelled, 100% of the course fee paid will be refunded.
- If you choose PayPal to pay out via Humanitix, you may have a surcharge to use this payment method. This surcharge is not refundable which is charged by PayPal.

*Disclaimer: Failure to adhere to any of the above policies will result in a refund.
All figures quoted are GST inclusive unless otherwise stated.*

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